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s22(1)(a)(ii)

**From:** s22(1)(a)(ii)  
**Sent:** Monday, 23 February 2015 13:33  
**To:** s22(1)(a)(ii)  
**Cc:**  
**Subject:** C2005/12265-01 TCO Polyacetal Rods [SEC=UNCLASSIFIED]

Hi s22(1)(a)(ii)

s22(1)(a)(ii), Director, Industry Assistance, has stated that a thorough search for file C2005/12265-01 TCO Polyacetal Rods has been conducted and this file appears to be lost. Could you please raise a dummy file for C2005/12265-01 TCO Polyacetal Rods?

If you have any questions please contact me on telephone number s22(1)(a)(ii).

Kind regards,

s22(1)(a)(ii)

Customs Supervisor, Tariff Concessions | Trade Branch | Australian Customs & Border Protection Service  
Tel. No. s22(1)(a)(ii) | Fax No. 02 6275 6376 | \* Email s22(1)(a)(ii)@customs.gov.au

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**From:** s22(1)(a)(ii)  
**Sent:** Thursday, 19 February 2015 1:16 PM  
**To:** s22(1)(a)(ii)  
**Subject:** FW: Mislaid file [SEC=UNCLASSIFIED]

All

Please maintain vigilance for this file : C2005/12265-01 TCO Polyacetal Rods.

s22(1)(a)(ii) Director, Industry Assistance, Trade Branch  
Australian Customs and Border Protection Service. Ph s22(1)(a)(ii) or s22(1)(a)(ii) s22(1)(a)(ii)@customs.gov.au

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**From:** s22(1)(a)(ii)  
**Sent:** Thursday, 19 February 2015 1:11 PM  
**To:** s22(1)(a)(ii)  
**Subject:** RE: Mislaid file [SEC=UNCLASSIFIED]

All – Thanks.

I will need to declare the file as lost so as to finalise a response for the Freedom of Information application for which we must meet a legislated deadline within a few days. This will be embarrassing but there is no other way. This will require a replacement file to be developed which of course is never quite the same as the original.

I suspect the file is simply lost inside a different file but, whatever, no work area can locate it for the time being.

Please be aware that it appears that payments under protest are being made against this TCO. In all likelihood the matter will be headed to the AAT where there will be further searches for files, this time at the instruction of

Legal. I would therefore appreciate if managers of all work areas could maintain vigilance as to its whereabouts - at this stage it matters little who had it last; what matters is that we find it.

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§22(1)(a)(ii), Director, Industry Assistance, Trade Branch  
Australian Customs and Border Protection Service. Ph §22(1)(a)(ii) or §22(1)(a)(ii) §22(1)(a)(ii)@customs.gov.au

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**From:** §22(1)(a)(ii)  
**Sent:** Thursday, 19 February 2015 12:04 PM  
**To:** §22(1)(a)(ii)  
**Subject:** FW: Mislaid file [SEC=UNCLASSIFIED]

Hi §22(1)(a)(ii)  
The staff member who requested the file is on leave as you can see by §22(1)(a)(ii) email.

No luck as yet.

§22(1)(a)(ii)

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**From:** §22(1)(a)(ii)  
**Sent:** Thursday, 19 February 2015 11:05 AM  
**To:** §22(1)(a)(ii)  
**Cc:** §22(1)(a)(ii)  
**Subject:** RE: Mislaid file [SEC=UNCLASSIFIED]

Good morning §22(1)(a)(ii)

NTAC's review section certainly requested the file. We have made contact with the officer who is currently on leave and he is unsure whether he still has the file or whether §22(1)(a)(ii) in CO might have it.

We have undertaken a very thorough check of the small number of spots where the file might be in NTAC with no luck.

Regards

§22(1)(a)(ii)

§22(1)(a)(ii), Manager, National Trade Advice Centre, §22(1)(a)(ii)@customs.gov.au §22(1)(a)(ii) Australian  
Customs and Border Protection Service

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**From:** §22(1)(a)(ii)  
**Sent:** Wednesday, 18 February 2015 12:41 PM  
**To:** §22(1)(a)(ii)  
**Subject:** FW: Mislaid file [SEC=UNCLASSIFIED]

Good afternoon,

Would you please ask your teams to check if they have this file.  
Apologies if this is a second time that this check has been requested.

§22(1)(a)(ii)

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**From:** §22(1)(a)(ii)  
**Sent:** Wednesday, 18 February 2015 11:54 AM  
**To:** §22(1)(a)(ii)  
**Subject:** Mislaid file [SEC=UNCLASSIFIED]

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s22(1)(a)(ii) - I request your team's assistance to locate a missing file, which is required urgently for Fol. The file is: C2005/12265-01 TCO Polyacetal Rods.

I am aware this file has been in constant use in recent times, including for tariff reviews, classification checks, and TCO consideration, as a result of concerns about its wording. It is likely to have been lent among us but without its change being input to Objective. It is possible your staff may already have been asked but I would request another check.

My section has conducted two thorough work area searches in TCS, including cabinets of absent staff, without success. Tariff indicate they do not have the file but a review was completed in Melbourne on 17 February. Refunds, Legal indicate they do not have the file.

May I request a check of your team's files (even if for a second time).

s22(1)(a)(ii), Director, Industry Assistance, Trade Branch  
Australian Customs and Border Protection Service. PH s22(1)(a)(ii) or s22(1)(a)(ii) s22(1)(a)(ii)@customs.gov.au

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From: s22(1)(a)(ii)  
Sent: Tuesday, 17 February 2015 2:07 PM  
To: s22(1)(a)(ii)  
Subject: Mislaidd file [SEC=UNCLASSIFIED]

s22(1)(a)(ii)

I request your team's assistance to locate a missing file, which is required for Fol. The file is:

C2005/12265-01 TCO Polyacetal Rods.

I am aware this file has been in constant use in recent times, including for tariff reviews, classification checks, and TCO consideration, as a result of concerns about its wording. It is likely to have been lent among us but without its change being input to Objective.

My section has conducted two thorough work area searches in TCS, including cabinets of absent staff, without success.

May I request a check of your team's files (even if for a second time). I will then check Refunds, Compliance, Legal and NTAC, before declaring it a lost file.

s22(1)(a)(ii), Director, Industry Assistance, Trade Branch  
Australian Customs and Border Protection Service. PH s22(1)(a)(ii) or s22(1)(a)(ii) s22(1)(a)(ii)@customs.gov.au